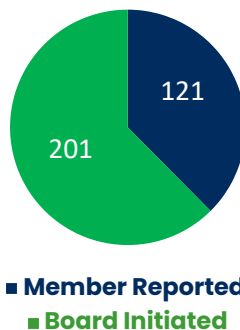


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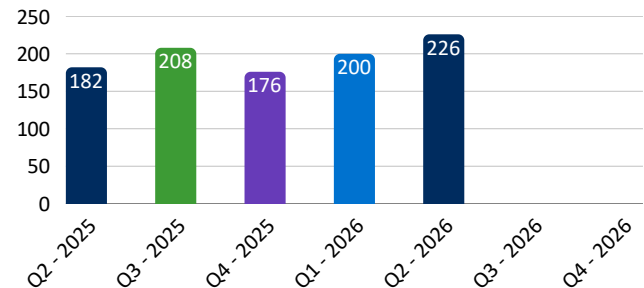


Data Integrity

Corrections to MLS® Data



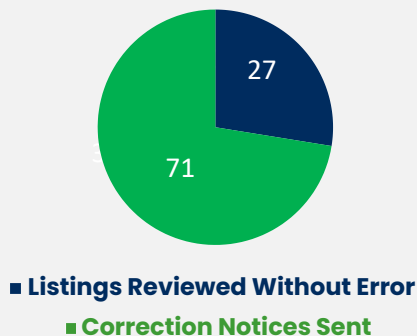
Member Reported Potential Data Infractions



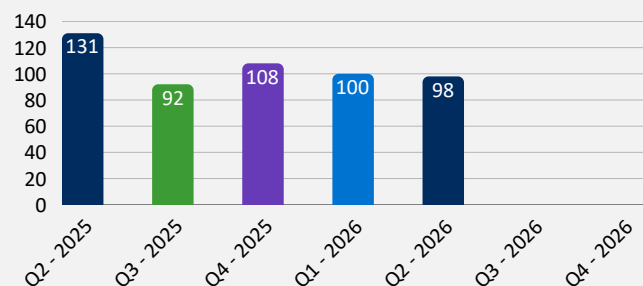
Most common reported errors are as follows:

- Property listed in the wrong property classification.
- Invalid photo.
- Incorrect agent remarks.
- Incorrect Mapping-Geocode/PIN placement.

Listing Audits



Total Audits Completed



Most common issues with audits:

- Incorrect Commencement Date on MLS® Listing (does not match Listing Agreement).
- Commission to co-operating brokerage does not include the value indicator on the MLS® listing i.e. %, \$
- Incorrect Listing Agreement used i.e. For Sale vs. Lease.
- Zoning field entered inaccurately.
- Client Remarks not included on MLS® Data Information Sheet.

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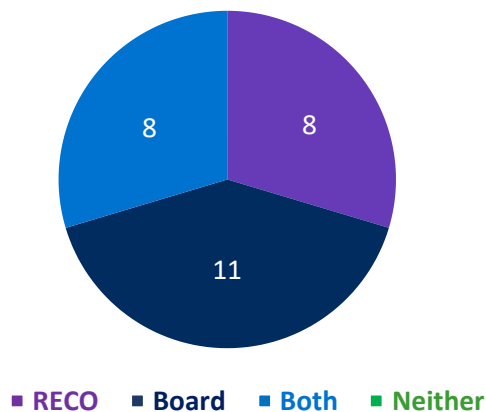
Arbitration

No Arbitration Claims were received in Q2.



Complaints

Complaint Received
Jurisdiction



Common Rule Breaches:

PropTx MLS® Rules, Article 2 – General

2.04 All Members shall abide by the RECO Rules, the CREA Rules, the PropTx MLS® Rules as adopted from time to time, and the Authorized User Agreement as amended, restated, or replaced from time to time and by all applicable laws and regulatory requirements. No Member shall act in a manner so as to attempt to avoid or circumvent the RECO Rules, the CREA Rules or these PropTx MLS® Rules, or any applicable laws or regulatory requirements.

PropTx MLS® Rules, Article 3 - Listing Information and Attachments

3.14 An MLS® Listing Agreement shall run for a period of not less than sixty (60) days from the Commencement date.

PropTx MLS® Rules, Article 6 – Showings and Appointments

6.02. Subject to the terms of the MLS® Listing Agreement, all appointments with the Seller to show or inspect an MLS® Listing shall be made through the Listing Brokerage or as indicated on the MLS® System.

6.04. Subject to the terms of the MLS® Listing Agreement, a Member who is unable to keep an appointment to show or inspect an MLS® Listing shall immediately advise the Listing Brokerage prior to the appointment, who shall in turn immediately advise the Seller or occupant. In instances when the Listing Brokerage is unable to keep an appointment to show or inspect an MLS® Listing, the Listing Agent shall immediately advise the Member who has the appointment, prior to the appointment, who shall in turn immediately advise the prospective Buyer.

6.09 Keys shall be re-deposited in a lock box immediately upon exiting the property and the lock box shall be properly secured.

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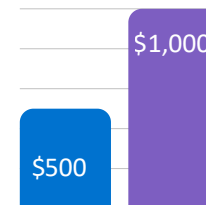
Special Administrative Penalties | 5 Fines Assessed

2 Special Administrative Penalties were assessed for a Breach of PropTx MLS® Rule 3.14, Listing Information and Attachments

3.14

An MLS® Listing Agreement shall run for a period of not less than sixty (60) days from the Commencement date.

Listing Information and Attachments



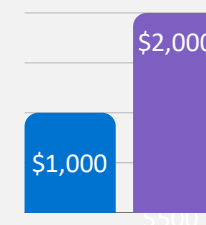
■ First Breach ■ Repeat Breach

2 Special Administrative Penalties were assessed for a Breach of PropTx MLS® Rule 4.02, Reporting

4.02 The sale, lease or sub-lease of a residential or commercial MLS® Listing shall be reported by the Listing Brokerage through the MLS® System, whether conditional or firm, by 11:59 p.m. the next Business Day following acceptance of an Offer. Members shall not be permitted to avoid these notice obligations to the Association by, for example, cancelling an MLS® Listing between receipt (or anticipated receipt) and acceptance of an Offer, or encouraging a Seller to do so...

...All changes in the status of a Reported conditional sale on the MLS® Listing shall be Reported by the Listing Brokerage on the MLS® System by 11:59 p.m. the next Business Day following the change.

Reporting



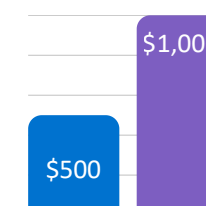
■ First Breach ■ Repeat Breach

1 Special Administrative Penalty was assessed for a Breach of PropTx MLS® Rule 6.04, Showings and Appointments

6.04 Subject to the terms of the MLS® Listing Agreement a Member, who is unable to keep an appointment to show or inspect an MLS® Listing shall immediately advise the Listing Brokerage prior to the appointment, who shall in turn immediately advise the Seller or occupant.

In instances when the Listing Brokerage is unable to keep an appointment to show or inspect an MLS® Listing, the Listing Agent shall immediately advise the Member who has the appointment, prior to the appointment, who shall in turn immediately advise the prospective Buyer.

Showings and Appointments



■ First Breach ■ Repeat Breach